Ventanilla de Salud: Emory’s Rollins School of Public Health and Consulate General of Mexico in Atlanta renew Health Partnership

Today, the Secretariat of Health of the United Mexican States through the Consulate General of Mexico in Atlanta provided $48,000 dollars to be administered by Emory’s Rollins School of Public Health for Ventanilla de Salud’s operational costs.

The Ventanilla de Salud is a program of the Government of Mexico developed by the Mexican Secretariat of Health and the Institute of Mexicans Abroad and implemented through 50 Mexican consulates in the United States in partnership with local health organizations. The Ventanillas provide reliable information on health topics, counseling and referrals to health services available and accessible in local communities. This program was designed to improve the physical and mental health of Mexicans living in the United States and to increase access to primary and preventive health insurance coverage and ensure culturally sensitive services in order to reduce the use of emergency services.

Since May 2014, Atlanta’s Ventanilla de Salud success is the result of a partnership between Emory’s Rollins School of Public Health and the Consulate General of Mexico to take an active role in promoting the health and wellbeing of Mexican nationals in Georgia, Alabama and Tennessee. This partnership has promoted quality, bicultural healthcare, education, reliable health information and referrals to the Mexican population along with relevant hands-on training for Emory students to include Spanish improvement and cultural competency.

Ventanilla de Salud also focuses on disseminating health education and prevention strategies, assist in enrolling Mexican nationals or individuals of Mexican origin into insurance programs and providing screenings and health assessments.

In 2015, 35,373 persons were benefited from the Atlanta’s Ventanilla de Salud programs, referrals and information. In order to reach the communities that face difficulties to come to the Consulate on a regular basis, the Ventanilla de Salud has extended its services in collaboration with the Consulado Sobre Ruedas (Consulate on Wheels) by providing health services and education in different parts of Georgia, Alabama and Tennessee. We hope to increase this outreach effort during 2016 to benefit a greater number of Mexicans living abroad.